BOXI Version Upgrade Business Intelligence Tool (BIT) Upgrade Project

Project Update

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Background

- ✓ The current version of Business Objects, known as BOXI (Business Object version XI), is no longer supported by the vendor and must be upgraded
- ✓ To eliminate changing the name of the tool every time the vendor changes the version, AOC is renaming BOXI to Business Intelligence Tool, or BIT
- ✓ The Business Intelligence Tool (BIT) Upgrade Project will upgrade BOXI to the current version

Go Live

- June 19 we went Live
- Support Plan
  - Live chatroom sessions scheduled to answer eService questions
  - Weekly Friday demos with tips and tricks

End User Training

- Project Activity
  - ✓ Developed training manuals and videos
  - ✓ Worked with courts to try a new way of training via eLearning
  - ✓ Statewide reporting work group hands-on exercise
  - ✓ Courts hands-on exercise developed
  - ✓ Four customer eLearning sessions held where 200+ customers attended

BIT Project Page

BIT News & Education

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News Alerts	Overview	Training		
		Beginning	Intermediate	Advanced
Clean up: Inbox	BIT Brochure	Getting to Your Reports	* Scheduling BIT Documents	* Complex Query
Clean Up BOXI/BIT Personal and Court Folders	A Different Look and Feel	Creating a BIT Doc and Query	* Using Breaks and Calculations	* Subquery
* BIT Upgrade - New Videos	What is Web Intelligence	Modifying a BIT Query	* Conditional Formatting Rules	* Multiple Queries and Merging
* BIT Information PowerPoint	Web Intelligence Overview	Using Query Filters	* Sections, Breaks and Ranking	* Creating Formulas and Vars
* BOXI-BIT Post-Go-Live Chat and Brown-Bag Help		Using Prompts in Queries	* Creating Cross Tables	* Creating Reference Variables
		* Presenting Data in a BIT Document	* Creating Charts	* Filters and Input Controls
				* Shared Elements

NOTE: Videos Require Windows Media Player

* - New Document

Next Steps

- Brown Bags eLearning sessions set up to help courts transition to BIT
- BIT Users Manual scheduled for completion mid-summer
- Vendor 90-day oversight of product
- AOC staff will receive administration training in the tool

Active Project Issues

Total Project Issues			
Low Urgency	Medium Urgency	High Urgency	Closed
0	0	0	1

Significant Issues Status

Issue	Urgency/Impact	Action
Training of customers	Closed	Created 22 training videos and 7 hands-on opportunities before and after go-live and added several daily and/or weekly eLearning opportunities held June to August

Project Milestones

Milestone	Date
✓ RFQQ Released	April 2016
✓ Vender Started	October 2016
✓ Set-up and Development	December 2016
✓ Testing and Fixing Reports	April 2017
✓ Hands-on Experience with Statewide Reporting Workgroup	May 2017
✓ Hands-on Experience with Court Users	June 2017
✓ Production (Go Live) Release	June 19, 2017
✓ eLearning Production Support	June 2017
• Formal Customer Training Available	August 2017
• Vendor Support Ends	September 2017
• Project Closure	October 2017